

Covid-19 as driver for recognition and innovation - 10 theses for IT after Corona

Opinions of IT experts about the time after Corona

We are currently often asked what Corona will change in IT in the long term. However, the effects of Corona on companies and our professional life will be far-reaching and sustainable. Cost pressure, new work, final implementation of cloud technologies and automation are just some of the effects. Together with IT experts, customers and partners, we discussed the post-crisis period for IT and derived 10 theses from this. Conclusion: Covid-19 will help IT to gain more recognition for its importance in the company and will lead to a significant innovation leap of technologies and automation of IT and business processes. Translated with www.DeepL.com/Translator (free version)

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1. The **infrastructure** will continue to be converted to remote working, especially with regard to **stability and security**. Cloud will finally prevail, but with flexible and diversified structures of public and private cloud.
2. The **application portfolio** will be reviewed and expanded with a view to suitability for future increased remote workstations and efficiency for remote collaboration.
3. The **automation of IT processes** will continue to be driven forward in order to become less dependent on downtime and short-term structural changes and to achieve faster and better quality service delivery.
4. IT will increasingly provide the business with **low-code/no-code platforms** to automate business processes and give the business more flexibility to adapt processes.
5. **IT will receive the necessary budget** to enable the necessary digitalization of the business and to provide relevant innovations.
6. The **cost transparency is improved**, and their flexibility is significantly increased in order to be able to control future challenges also on the cost side.
7. The **service provider portfolio** will be reviewed and restructured based on the experience gained during the Covid-19 period and the bottlenecks or single point of failure identified.
8. The Covid-19 lockdown has **uncovered the weaknesses of the IT infrastructure**, systems and processes. These are now included in an adapted risk management, remedied and checked in regular crisis tests.
9. Business Continuity Management is (finally) given a high priority in IT - is an essential part of **corporate risk management**.
10. **Executives and project managers will have to become more proficient** in controlling and managing remote teams and using adequate tools.