

Reporting Factory

Conception and implementation of a reporting factory at Viessmann

Type of Company
Heating technology

Company Name
Viessmann

Challenge

The ongoing centralization of particularly transactional tasks in controlling led to the desire to establish a reporting factory as a central organizational unit. The question was how to embed this process-wise, both in depth (from booking to group reporting) and in terms of interfaces between departments (e.g., responsibility for data accuracy).

Approach

- Capturing existing processes and business transactions in joint workshops.
- Developing various task areas and defining roles.
- Defining internal processes and team clusters (requirements management, interface management, data quality, reporting excellence) for the reporting factory.
- Determining interfaces and delineating task boundaries with departments. Creating a transfer matrix for staff.
- Developing a roadmap for organizational and procedural implementation.



Result



Central reporting factory to enhance data quality and process automation in controlling.



Definition of internal processes, team clusters, interfaces, and transfer matrix.



Introduction of a single point of truth to eliminate data accuracy debates and enhance process efficiency.

Your Benefits

The reporting factory was implemented according to the designed organizational structure. Through the consolidation of tasks, there was a gradual increase in automation levels, resulting in improved data quality, fewer transmission errors, and more efficient process workflows. Additionally, a single point of truth was established, effectively eliminating discussions about data accuracy.

Your Temporary Co-Drivers



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